



ANNUAL COMPLAINT REPORT 2020

At Peoples Bank, we strive to provide the best customer experience we can.

This report presents Peoples Bank's complaint information for the fiscal year ending December 31, 2020.

COMPLAINT INFORMATION:

Total complaints received by Peoples Bank's Complaint Officer: 0

The average length of time taken by Peoples Bank's Complaint Officer to resolve complaints: N/A

Number of complaints that Peoples Bank's Complaint Officer resolved to the satisfaction of the person who made the complaint: N/A