

Information Summary Box – e-Savings (Peoples Trust Company)

Monthly Fees	\$0.00	
Other Fees and Charges	Service Fees	Charge Amount (per transaction)
	NSF Pre-authorized Debit	No charge
	Printed Statement	No charge
	Balance inquiry	No charge
	e-Statement	No charge
Penalties	There are no penalties applicable to your account.	
Electronic Alert	There are no low balance electronic alerts.	
Annual Interest Rate	<p>1.20% This is the annual interest rate that will accrue on any positive balance in your account. The interest rate is variable and subject to change. Changes in the rate of interest will be displayed on our website: www.peoplesgroup.com</p>	
Frequency of Interest Payments	Monthly.	
Minimum balance to earn interest	Interest will accrue on any positive balance in your account.	
Circumstances that affect interest rate	Interest on your account is calculated daily on the closing balance and paid monthly. The interest rate payable will be our current rate at the time of calculation. Our current rate is the rate at which e-Savings accounts are being offered on the day of calculation. We may change interest rates and our method of calculating interest at any time without prior notice to you. Notice of changes in the rate of interest and method of calculating interest will be displayed on our website: www.peoplesgroup.com	
Maximum Cheque Hold Period	Cheques up to and including \$100	Immediately
	Cheques for up to and including \$1,500	The first \$100 will be immediately available, the rest of the amounts will be available within 4 business days , starting from the day after the deposit is received by us.
	Cheques for greater than \$1,500	The first \$100 will be immediately available, the rest of the amounts will be available within 7 business days , starting from the day after the deposit is received by us.

Cheque Hold Policy	<p>Our Hold Funds Policy allows us to verify that funds will be available from the account held at the financial institution on which a cheque is drawn. Funds from cheques deposited into your account may not be immediately accessible.</p> <p>We may extend the maximum hold period in exceptional circumstances, including:</p> <ul style="list-style-type: none"> i. where required in order to complete investigations as to the validity of a cheque or other instrument, including where the cheque or other instrument has been damaged; ii. where we have reasonable grounds to believe a deposit is being made for fraudulent or illegal purposes in relation to your account; iii. for an account that has been open for less than 90 days; iv. for a cheque that has been endorsed more than once; or v. for a cheque that is deposited six months or more after it was dated. <p>Our "Holds On Accounts Policy" is available upon request, at our point of service, and on our website: www.peoplesgroup.com/legal</p>
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Your Obligations	It is your obligation to review your account balance on a regular periodic basis, at least every 30 days and at the start of each calendar month for the preceding calendar month. Account statements, details of transaction activity, and account balance are available in Online Banking. If you discover any errors, omissions, or unauthorized transactions in your account statement or any other transaction records, you must notify us immediately. If you have actual knowledge of or suspicion of unauthorized account activity, you must immediately change your electronic identification password for Online Banking and notify us. You must provide us with your email address or contact number for SMS in order to receive electronic communications. You are responsible for informing us of any change in your email address or contact number for SMS.
Cancellation Rights	You may cancel your e-Savings account by informing us in writing within 14 business days after the day on which the account was opened. We will provide you with written confirmation on the day we open an account in your name.
Complaints or Concerns	Please visit here for our procedures to resolve your concerns: https://www.peoplesgroup.com/about-us/company/concerns
Contact Us	If you have any questions, please contact us: Toll-Free: 800-663-0324 Telephone Hours: Monday to Friday, 5.00am– 4.30pm PT